



NEWCASTLE  
HIGH SCHOOL  
FOR GIRLS

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GDST  
GIRLS' DAY SCHOOL TRUST

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# TRANSPORT & TRAVEL GUIDE

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2020/2021

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# WELCOME

Dear Parents

Thank you for taking the time to look at our School Transport and Travel Guide for the 2020-2021 academic year. We have produced this guide in order to communicate the wide range of travel options available to girls at Newcastle High School for Girls. From our own, newly enhanced, school bus service for girls in nursery and above, to the wide range of public transport options available, there are plenty of opportunities for a sustainable journey to school. All of our own minibus and coach services have a dedicated chaperone on board at all times, giving you peace of mind about your daughter's journey to school.

Our school bus service continues to be managed on our behalf by Vectare, a specialist school transport management company. All bookings for our school bus routes must be made via our new online booking system, which can be accessed at [newcastlehigh.vectare.co.uk](http://newcastlehigh.vectare.co.uk). The website allows you to book travel 24/7 from anywhere in the world, meaning that if you need to leave early for work one morning or you are running late and you would like your daughter to travel on a school bus as a one off, you can make a booking right up until the bus is due to depart. Charges for school bus travel are made at the time of booking online, so girls are not required to carry cash with them to use the bus service.

Some of our bus routes are operated in-house, using our own fleet of minibuses, and others are operated by high quality coach operators who have been audited and approved by Vectare on behalf of Newcastle High School for Girls. All drivers and chaperones are DBS checked, and are allocated to the same route every day, which allows both you and your daughter to get to know the driver on your route. All vehicles used on our bus routes have seat belts fitted to every seat, and are maintained to a high standard.

There are 6 bus routes for you to choose from for your daughter, with our service extending as far out as Bedlington and Durham. For this year, we have made improvements to the Ponteland service, extending it to both Callerton and Chapel Park. All services will stop at any intermediate stops along the route, so if the closest stop for you is not listed, please contact us via email at [contact@vectare.co.uk](mailto:contact@vectare.co.uk). We have also have a simple zonal pricing structure, so it is easy to see how much it costs to travel to school by bus.

Our school bus service also connects with the Tyne and Wear Metro. These connections are highlighted on the individual route timetables within this booklet.

I very much hope that you are able to find a travel solution that works for your family. If you need any further assistance planning your daughter's journey to school, or you would like to discuss travel options from areas not currently served by our school bus service, please contact us via the school transport website and we will be pleased to assist.

I would like to wish your daughter a pleasant and successful academic year.

Kind regards



**John Crosby**  
Director of Finance and Operations  
Newcastle High School for Girls

# FIVE STAR SERVICE



All of our vehicles are modern and are operated by the School or our approved operators. This means that they are all regularly maintained to the highest standard and gives you peace of mind that your daughter is travelling in safety.



We use dedicated drivers and chaperones who work on the same route everyday. This means that drivers and chaperones get to know the pupils and all of our transport staff. All are subject to an enhanced Disclosure and Barring Service (DBS) check and the drivers have full MiDAS / CPC training.



We offer a wide range of different tickets on our school bus service. From a single fare for a one off journey through to return passes for the entire academic year, there are options for everybody's travel arrangements. You can book tickets at any time throughout the year, so it is simple to book an extra journey or arrange travel for a visiting friend.

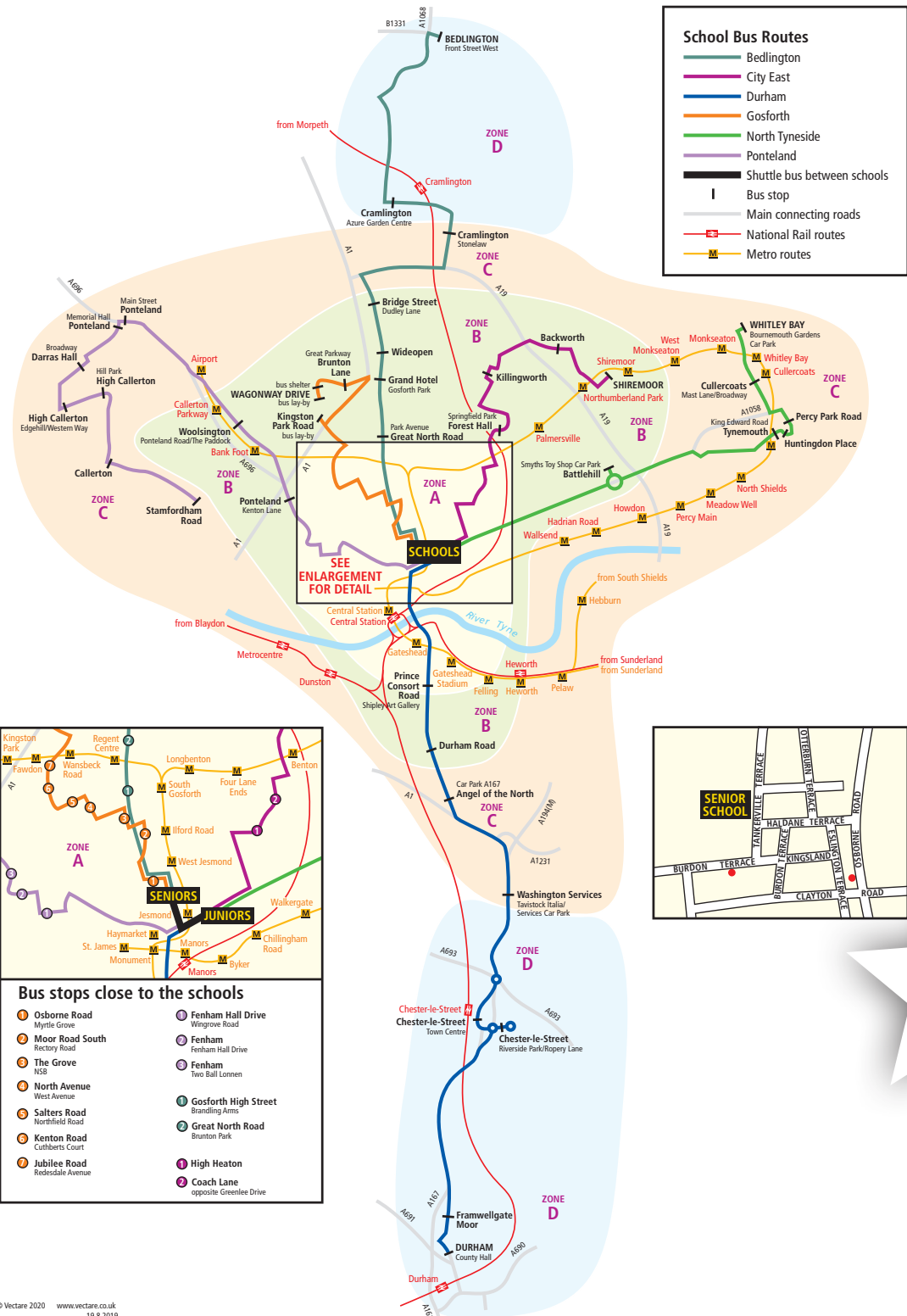


Our school bus network consists of 30+ bus stops, and we also have direct links to the Tyne & Wear Metro. We want to offer you a travel solution that works for you and your daughter, so if you need any assistance working out the best route to school, then please do get in touch.



It takes less than 30 seconds to find your nearest bus stop online, and booking takes only a few minutes, so all of the information you need to arrange travel for your daughter really is at your fingertips. To find your nearest stop or to book your daughter's travel, visit [newcastlehigh.vectare.co.uk](http://newcastlehigh.vectare.co.uk).





**Bikes**

Girls are welcome to cycle to / from Senior School where we have secure, covered bicycle racks to enable girls to use the upgraded cycle lanes in and out of the city.

**Cars**

Girls are not permitted to drive or park any vehicle on the Newcastle High School for Girls site and we do not encourage girls to drive to school. Girls who do drive to school must park safely and legally off site, without causing inconvenience to local residents. Please note that restrictions on many of the roads around the School prevent non-residents from parking on them. We would encourage girls to use School or public transport.



# TIMETABLES

## Bedlington

Zone	Stop	AM	PM
D	Bedlington, Front Street West bus stop	07:25	17:15
C	Cramlington, Stonelaw bus stop	07:35	17:00
B	Bridge Street, Dudley Lane bus stop	07:40	16:50
B	Wideopen bus stop	07:50	16:40
A	Great North Road, Brunton Park bus stop	07:55	16:35
A	Gosforth High Street, Brandling Arms bus stop	08:00	16:25
-	Senior School - Tankerville Terrace	08:15	16:15
-	Junior School - Chapman House (via the shuttle service)	08:35	16:00

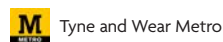
## City East

Zone	Stop	AM	PM
B	Shiremoor	07:20	17:15
B	Backworth	07:25	17:10
B	Killingworth	07:35	17:00
B	Forest Hall (Springfield Park)	07:40	16:55
A	Greenlee Drive, Newcastle United Training Ground	08:00	16:35
A	High Heaton	08:10	16:25
-	Junior School - Chapman House	08:20	16:15
-	Senior School - Tankerville Terrace	08:30	16:00



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Sign up to our school bus service

## Durham

Zone	Stop	AM	PM
D	Durham, County Hall	07:20	17:10
D	Durham, Framwellgate Moor	07:30	17:00
D	Chester-le-Street, Riverside Park / Roper Lane	07:40	16:50
C	A1 (M), Washington Services	07:50	16:45
C	A167, Angel of the North (Car Park)	08:00	16:40
B	Durham Road	08:10	16:30
-	Senior School - Tankerville Terrace	08:30	16:15
-	Junior School - Chapman House	08:40	16:00

## Ponteland

Zone	Stop	AM	PM
C	Chapel Park, Stamfordham Road	07:20	17:17
C	Callerton	07:21	17:14
C	High Callerton, Edgehill / Western Way bus stop	07:24	17:13
C	High Callerton, Hill Park bus stop	07:27	17:10
C	Darras Hall, Broadway bus stop	07:30	17:07
C	Ponteland, Memorial Hall bus stop	07:32	17:05
C	Ponteland, Main Street bus stop	07:34	17:01
B	Woolsington, Ponteland Road / The Paddock bus stop	07:39	16:56
B	Ponteland Road, Kenton Lane bus stop	07:47	16:48
A	Fenham, Two Ball Lonnen bus stop	07:58	16:37
A	Fenham, Fenham Hall Drive bus stop	08:00	16:35
A	Fenham Hall Drive, Wingrove Road bus stop	08:04	16:31
-	Senior School - Tankerville Terrace	08:20	16:15
-	Junior School - Chapman House	08:35	16:00

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Go to [newcastlehigh.vectare.co.uk](http://newcastlehigh.vectare.co.uk) to locate your nearest coach stop and book ad hoc or regular travel

2

Make your booking and get instant confirmation

3

Contact us via the website if you have any questions

# TIMETABLES

## Gosforth

Zone	Stop	AM	PM
B	Wagonway Drive, bus layby	07:31	17:06
B	Wagonway Drive, bus shelter	07:30	17:05
B	Brunton Lane, Great Parkway	07:33	17:02
B	Kingston Park Road, bus layby	07:48	16:47
A	Jubilee Road, Redesdale Avenue bus stop	07:55	16:40
A	Kenton Road, Cuthberts Court	07:58	16:37
A	Salters Road, Northfield Road bus stop	08:01	16:34
A	North Avenue / West Avenue	08:03	16:32
A	Gosforth High Street, The Grove bus stop	08:08	16:27
A	Moor Road South, Rectory Road	08:11	16:24
-	Senior School - Osborne Road	08:20	16:15
-	Junior School - Chapman House	08:30	16:00

## North Tyneside

Zone	Stop	AM	PM
C	Whitley Bay – Bournemouth Gardens car park	07:20	17:05
C	Cullercoats - Mast Lane/Broadway	07:30	16:55
C	Tynemouth - Percy Park Road or Huntingdon Place	07:35	16:47
C	Tynemouth - King Edward Road	07:38	16:42
B	Battlehill, Smyths Toy Shop Car Park	07:55	16:30
-	Junior School - Chapman House	08:15	16:15
-	Senior School - Tankerville Terrace	08:30	16:00



## School Shuttle

	Stop	AM	PM
-	Senior School - Tankerville Terrace	07:50	17:05
-	Junior School - Chapman House	08:00	16:55
-	Senior School - Tankerville Terrace	08:20	16:45
-	Junior School - Chapman House	08:30	16:30
-	Senior School - Tankerville Terrace (from the Ponteland service)	08:25	16:15
-	Junior School - Chapman House	08:35	16:00
-	Senior School - Tankerville Terrace (from the Durham service)	08:30	16:15
-	Junior School - Chapman House	08:40	16:00

This service is free of charge and can be booked at [newcastlehigh.vectare.co.uk](http://newcastlehigh.vectare.co.uk).

## Park & Ride

We encourage use of our Park & Ride bus services as these ease congestion, emissions and parking problems around the school site. All of our suggested locations below have parking for parents.

Zone	Route	Stop	AM	PM
C	Durham	A1(M), Washington Services	07:50	16:45
C	Durham	A167, Angel of North (Car Park)	08:00	16:40
B	North Tyneside	Battlehill, Smyths Toy Shop Car Park	07:55	16:30
B	Gosforth	Kingston Park Road, bus layby	07:48	16:47
B	Bedlington	Bridge Street, Dudley Lane bus stop	07:40	16:50

### Please note:

We politely ask parents to abide by the code of conduct if visiting the Junior School grounds and are considerate to neighbours and other road users, especially in relation to parking and speeding. Please do not park on Northumberland Gardens and please do not access the following roads; Roseberry Place, Victoria Mews, Selborne Gardens, Wolseley Gardens, Grosvenor Gardens, Salisbury Gardens, Ripon Gardens, Kimberley Gardens & Granville Gardens.

Our Senior School Sports Field is situated adjacent to Great North Road and is accessible on foot only from Abbotsford Terrace. The private road to the east of the field is not owned by the School and vehicles should not enter at any time. There is time limited pay and display parking available on Burdon Terrace, Brandling Park and Lambton Road.



**1** Go to [newcastlehigh.vectare.co.uk](http://newcastlehigh.vectare.co.uk) to locate your nearest coach stop and book ad hoc or regular travel

**2** Make your booking and get instant confirmation

**3** Contact us via the website if you have any questions



# FARE INFORMATION

# TERMS & CONDITIONS OF CARRIAGE



	Zone A	Zone B	Zone C	Zone D
Single journey (one off)	£1.50	£2.25	£3.00	£3.75
Regular travel				
Per journey	£1.00	£1.50	£2.00	£2.50
10 journeys per year	£348.00	£522.00	£696.00	£870.00

Regular travel passes are billed on a termly basis (three instalments), in advance, via the school bus booking website.



1. This agreement is made between all school bus passengers, their parents and Newcastle High School for Girls in order to provide safe, comfortable and civilised journeys for all passengers.
2. Arrangements for pupils' journeys to and from school are the responsibility of their parents. To assist with discharging this responsibility, Newcastle High School for Girls provides a School Bus Service. Parents are responsible for their daughter at all times including both prior to and after boarding and alighting.
3. Transport on the School Bus Service must be arranged in advance and is paid through the school bus booking website.
4. Bookings on the School Bus Service are non-refundable in the event of a pupil failing to travel. Regular travel for fewer than ten journeys per week must be booked for a full academic year, and the days of travel must be consistent from week to week. This is not the case for ad-hoc bookings which can be made on a flexible basis.
5. Bookings are to be made via [newcastlehigh.vectare.co.uk](http://newcastlehigh.vectare.co.uk).
6. Each pupil for whom an online form has been submitted will be added to a bus list detailing the service they travel on, their bus stop and what travel has been paid for. Their name will appear on a list, which will be checked by the chaperone.
7. It will be the parent's responsibility to inform the School via the Contact Us form on the website if they no longer wish for their child to use the School Bus Service. One full term's notice must be given by a parent prior to the removal of a pupil from the School Bus Service (apart from an ad-hoc journey).
8. If you wish for your daughter to use the School Bus Service on an ad hoc basis, or to vary the details of her bus travel as a one-off, you should book travel via the online website prior to travel. A charge of £1.50, £2.25, £3.00 or £3.75 per single journey is levied for individual trips depending on location.
9. No pupil is permitted to travel on the School Bus Service if not pre booked for that bus. Other arrangements for journeys to and from School must be made by the pupil or her parents.
10. Pupils must travel to and from Newcastle High School for Girls in full school uniform. Full school tracksuit or non-uniform can only be worn when permission has been granted.
11. Pupils should be at the bus stop 5 minutes before the scheduled time of departure, to ensure they do not miss the service.
12. Good conduct is required at all times. Shouting, use of foul language, dropping litter, playing loud music, or any other misbehaviour is strictly forbidden.
13. Except when embarking or disembarking, all passengers must remain seated with their seat belts fastened correctly.
14. Whilst on a School Bus, all passengers must accept without question the authority of a Newcastle High School for Girls member of staff, transport company official or chaperone, who may ask them to obey any reasonable instruction such as to pick up litter, desist from certain actions or to move to a different seat.
15. Failure to comply with these conditions may result in the matter being referred to the pupil's class teacher or Head of Year and may result in disciplinary action, including temporary or permanent withdrawal of permission to use the School Bus Service.
16. Newcastle High School for Girls aims for 95% of journeys to operate within the transport industry window of tolerance of one minute early to five minutes late, however timings may vary due to traffic conditions or unforeseen circumstances. Drivers will not wait past the scheduled departure time.



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**Newcastle High School for Girls, Tankerville Terrace, Newcastle upon Tyne NE2 3BA**  
**Tel: 0191 281 1768 - Email: [seniorschooloffice@ncl.gdst.net](mailto:seniorschooloffice@ncl.gdst.net) - Web: [www.newcastlehigh.gdst.net](http://www.newcastlehigh.gdst.net)**

The Girls' Day School Trust Registered Charity No. 306983

Registered Office 10 Bressenden Place, London SW1E 5DE - [www.gdst.net](http://www.gdst.net)

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We cannot be held liable for any errors or omissions or for any loss or damages caused, howsoever arising and including consequential losses, as a result of the use of this School Transport and Travel Guide. Please note that school bus routes are subject to change.